CC SOW 00074534 2018 TR

aws professional services

AWS Professional Services – Statement of Work

"Customer"	City of Orlando, FL
"AWS"	Amazon Web Services, Inc.
Project Name	City of Orlando - Amazon Rekognition Video Identification Proof of Concept (POC) Phase 2
"Project Location"	Orlando, FL USA United States of America
Customer's Engagement Contact Name and Email Address	Rosa B Akhtarkhavari Rosa.Akhtarkhavari@cityoforlando.net
Customer's Accounts Payable / Bill To / Name and Email Address	400 S. Orange Avenue, PO BOX 4990 Orlando, FL 32802 US
Customer's Bill-To Mailing Address	400 S. Orange Avenue, PO BOX 4990 Orlando, FL 32802 US
Customer's Bill-To Phone Number	4072462124
Customer's AWS Billing Account ID	▮▮▮▮▮
Currency	United States Dollars ($)

This Statement of Work for AWS Professional Services (this "**SOW**") is entered into between AWS and Customer. This SOW is made a part of the AWS Customer Agreement available at http://aws.amazon.com/agreement by and between Amazon Web Services, Inc. and Customer, or other written agreement between Amazon Web Services, Inc. and Customer governing Customer's use of the Services (the "**Agreement**"). This SOW is effective as of the date the last party signs this SOW (the "**SOW Effective Date**"). Capitalized terms not defined in this SOW may be defined in the Agreement.

Scope of the AWS Professional Services

AWS will provide the consulting and advisory services described below.

AWS will assist the Customer with the development and support of a proof of concept ("POC"), which may include:
- Providing assistance with updating documentation on the first phase of implementation.
- Providing guidance on system architecture to help meet the POC objectives.
- Providing guidance on system architecture to help maintain AWS best practices for high-availability, security, and cost optimization.
- Providing assistance with system tuning recommendations to help with meeting POC objectives.
- Providing assistance with problem management of issues with the application.
- Providing sample code to demonstrate interoperability between programming languages and AWS Services.

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Schedule of Rates

AWS Professional Services are delivered solely on a "time and materials" basis in accordance with AWS standard commercial practices. The labor rates for consultants are expressed in the table below as daily rates (assuming an 8-hour day). Customer will be billed for the actual number of days worked by the consultants. The aggregate charges for work performed under this SOW will not exceed the estimated total in the table below, without the prior written authorization of the parties.

The currency for Schedule of Rates and Expenses is: United States Dollars ($)

Consultant Level/Role	Daily Rate	Approved Number of Days	Price Estimate
Billable Engagement:			
Senior Consultant		5	
One Time Discount Subtotal			
Totals - Not to Exceed		5	

Engagement Related Expenses

Engagement expenses related to the delivery of AWS Professional Services will be billed in addition to associated consultant days as identified in the Schedule of Rates. Estimated engagement related expenses for this SOW are provided in the table below and include such expenses as lodging, meals, ground transportation, airfare, and incidental expenses. AWS will bill expenses based on actual costs incurred. The Customer will not be responsible for engagement related expenses in excess of the cost estimate provided below without the prior written authorization of the parties.

Engagement Related Expenses	Cost Estimate
Total – Not to Exceed	$0.00

Additional Terms

1) Some AWS Professional Services may be provided on-site at the Project Location. Other AWS Professional Services under this SOW may be provided remotely or at such other locations as may be mutually agreed.

2) Customer will provide AWS with timely and appropriate access to personnel, documentation, data, systems, and facilities in connection with the Professional Services described in this SOW.

3) AWS will provide the AWS Professional Services using skilled and experienced resources and in a professional manner. If AWS fails to do so then, as Customer's sole remedy, AWS will reperform the relevant AWS Professional Services or refund the charges for such service; provided that Customer notifies AWS of the failure within three months of the date of performance.

4) Customer's billing details are as set out in the table at the front of the SOW or as notified in writing from time to time by Customer. Customer consents to receiving invoices via email.

5) This SOW automatically terminates nine months after the SOW Effective Date. Customer agrees that, upon any termination of this SOW, (a) Customer will pay AWS for the billable AWS Professional Services already performed or in-progress and billable expenses incurred through the effective date of the termination and (b) AWS will have no further obligations to Customer under this SOW.

6) This SOW may be executed in two or more counterparts, each of which will be deemed an original and all of which taken together will be deemed to constitute one and the same document. The parties may sign and deliver this SOW by facsimile or electronic transmission.

7) Customer agrees AWS is not be responsible for the monitoring or administration of the POC system.

Customer will not provide AWS with administrative access to any of its accounts.

8) Customer certifies that, as applicable, it has confirmed with an appropriate ethics official that there are no federal, state, local or institutional ethics or procurement laws, regulations, or other rules that would restrict of prohibit its receipt of any free services provided under this SOW.

<Remainder of page intentionally left blank>

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Acceptance and authorization

IN WITNESS WHEREOF, the parties below have executed this SOW as of the SOW Effective Date.

AWS:

Amazon Web Services, Inc.

CUSTOMER:

City of Orlando, FL

DocuSigned by:

Josh Weatherly (signature)
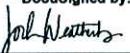
Signature
EC684406...

Josh Weatherly

Full name

Authorized Representative

Title

October 18, 2018

Date

DocuSigned by:

David Billingsley (signature)
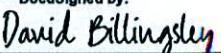
Signature
772C435...

David Billingsley

Full name

Chief Procurement Officer

Title

October 17, 2018

Date

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Certificate Of Completion

Envelope Id: FF627FD5F9024969B4EB5EC67F235DFD
Subject: City of Orlando, FL - Statement of Work Agreement ()
Document Type: OTHER
Legal VP: Kimball
Bulk Send: No
Source Envelope:

Document Pages: 4	Signatures: 2	Envelope Originator:
Certificate Pages: 2	Initials: 0	AWS WWPS Business Contracts
AutoNav: Enabled		ATTN: Legal Department
EnvelopeId Stamping: Enabled		PO BOX 81226
Time Zone: (UTC-08:00) Pacific Time (US & Canada)		Seattle, WA 98108
		aws-wwps-contract-mgmt@amazon.com
		IP Address: 72.21.196.66

Status: Completed

Record Tracking

Status: Original	Holder: AWS WWPS Business Contracts	Location: DocuSign
11-Oct-2018 | 17:55	aws-wwps-contract-mgmt@amazon.com	

Signer Events	Signature	Timestamp
David Billingsley david.billingsley@cityoforlando.net Chief Procurement Officer Security Level: Email, Account Authentication (None)	*David Billingsley* DocuSigned by: —72B6C8DD772C435...	Sent: 16-Oct-2018 | 07:54 Viewed: 16-Oct-2018 | 07:56 Signed: 17-Oct-2018 | 08:07
	Signature Adoption: Pre-selected Style Using IP Address: ▮▮▮▮▮	
Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Josh Weatherly joshwe@amazon.com Authorized Representative Amazon Security Level: Email, Account Authentication (None)	*Josh Weatherly* DocuSigned by: —E30DDA9EC684406...	Sent: 17-Oct-2018 | 08:16 Viewed: 18-Oct-2018 | 05:07 Signed: 18-Oct-2018 | 05:07
	Signature Adoption: Uploaded Signature Image Using IP Address: ▮▮▮▮▮ Signed using mobile	
Electronic Record and Signature Disclosure: Not Offered via DocuSign		

In Person Signer Events	Signature	Timestamp

Editor Delivery Events	Status	Timestamp

Agent Delivery Events	Status	Timestamp

Intermediary Delivery Events	Status	Timestamp

Certified Delivery Events	Status	Timestamp

Carbon Copy Events	Status	Timestamp
Bob Rhodes rhodesbo@amazon.com Security Level: Email, Account Authentication (None)	COPIED	Sent: 11-Oct-2018 | 17:58
Electronic Record and Signature Disclosure: Not Offered via DocuSign		

Carbon Copy Events	Status	Timestamp
Brian Anderson andebri@amazon.com Security Level: Email, Account Authentication (None) **Electronic Record and Signature Disclosure:** Not Offered via DocuSign	COPIED	Sent: 11-Oct-2018 | 17:58
Rachel Hoams hoams@amazon.com Security Level: Email, Account Authentication (None) **Electronic Record and Signature Disclosure:** Not Offered via DocuSign	COPIED	Sent: 11-Oct-2018 | 17:58 Viewed: 15-Oct-2018 | 08:41
Rosa B Akhtarkhavari Rosa.Akhtarkhavari@cityoforlando.net Chief Procurement Officer Security Level: Email, Account Authentication (None) **Electronic Record and Signature Disclosure:** Not Offered via DocuSign	COPIED	Sent: 16-Oct-2018 | 07:54 Viewed: 16-Oct-2018 | 07:55
AWS Legal Filing cc alias aws-wwps-legal-filing@amazon.com Security Level: Email, Account Authentication (None) **Electronic Record and Signature Disclosure:** Not Offered via DocuSign	COPIED	Sent: 18-Oct-2018 | 05:07
WWPS Proserve Ops wwps-proserve-ops@amazon.com Security Level: Email, Account Authentication (None) **Electronic Record and Signature Disclosure:** Not Offered via DocuSign	COPIED	Sent: 18-Oct-2018 | 05:07

Notary Events	Signature	Timestamp

Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	18-Oct-2018 | 05:07
Certified Delivered	Security Checked	18-Oct-2018 | 05:07
Signing Complete	Security Checked	18-Oct-2018 | 05:07
Completed	Security Checked	18-Oct-2018 | 05:07

Payment Events	Status	Timestamps